



Privacy Policy

The IMT Group and its affiliates appreciate your business. Various state and federal regulations require us to protect your “nonpublic, personal information” and to advise our customers on how we collect and share this information within our company and with external third parties. “Nonpublic personal information” refers to any individually identifiable information gathered by us that would not be available to the general public.

The Information We Collect

We collect information to properly underwrite and price your policy, investigate claims and to service your policy. We obtain this information from applications and forms you have completed for us, from transactions with us and your agent, and from government agencies, insurance support organizations and consumer reporting agencies. We do not collect any personal information electronically from our website.

Sharing Your Information

We do not share your information with third parties, except as permitted by law. Access to your information is restricted to those employees and external service providers who need it to process your transactions and service your account. When necessary, we will share information with independent claims adjusters, damage experts and law firms to handle your claim. Some information regarding policy transactions and claim information may be shared with your insurance agent.

Securing Your Information

We maintain physical, electronic and procedural safeguards to protect your information. We restrict access to your information to those who need to know it to provide our services to you. We do not sell your information to anyone.

Ensuring the Accuracy of the Information We Collect

We strive to maintain complete and accurate records. If you find an error in your information, contact us as soon as possible with the correction.

Right to Access the Information About You

You have the right to review the information we have concerning you, with certain limitations. By law, we cannot divulge some information about you. We will supply you with the name of the company, an address and the phone numbers of these sources so you can contact them yourself. We also will not divulge privileged information such as certain claim information or certain health information.

To exercise your right to access information, submit a written request to The Information Access Office, The IMT Group, P.O. Box 1336, Des Moines, IA 50306-1336.

We will provide you a response within 30 days, within the limitations mentioned above. If you find the information we provide you is incorrect or inaccurate, you may request that we make the necessary additions or deletions.